

Boardmaker 7 Compatibility Guide

Minimum Requirements

Table 1 Boardmaker 7 Editor system requirements

	Windows	Mac	Chromebook
Operating System	Windows 10	OSX 10.13	Chrome OS 69*
Available storage	2 GB	2 GB	2 GB
RAM	4 GB	4 GB	4 GB

*Requires x86 processor (ARM processor not supported)

Table 2 Boardmaker 7 Student Center system requirements

	Windows	Mac	Chromebook	iOS
Operating System	Windows 10	OSX 10.13	Chrome OS 69*	iOS 11.0
Available storage	2 GB	2 GB	2 GB	2 GB
RAM	4 GB	4 GB	4 GB	4 GB

*Requires x86 processor (ARM processor not supported)

Table 3 System default browser requirements

Browser	Minimum	Recommended
Firefox	38.0	
Chrome	49.0	
Edge	83.0.478.45	
Internet Explorer	10.0	11.0 or later
Safari	11.0	

Table 4 Server requirements for remote installation

	Windows	Mac
Operating System	Windows Server 2012 NT 6.2	OSX Server 5.0.3

Remote Installation

Table 1 Push install information

	Windows	Mac	Chromebook	iOS
Boardmaker 7 Editor	.msi installer†	.dmg installer†	G Suite with Google Play Store enabled. Boardmaker 7 Editor app must be whitelisted.	Boardmaker 7 Editor is not currently available for iPad.
Boardmaker 7 Student Center	.msi installer†	.dmg installer†	G Suite with Google Play Store enabled. Boardmaker 7 Student Center app must be whitelisted.	Update through the Apple app store or use a third-party deployment tool.

† Requires third-party network deployment tools.

Local Security with Multiple Users

On computers with multiple user accounts, lock these files and folders containing personal information:

Windows

- %USERPROFILE%/AppData/Roaming/Tobii Rubicon/storage/<versionNumber>
- %USERPROFILE%/Documents/Boardmaker/Projects/<emailAddress>
- %USERPROFILE%/Roaming/Tobii Rubicon/shared/offline-data/<userId>

Mac

- ~/Library/Containers/tobii-rubicon-player/Data/storage/<buildNumber>/
- ~/Documents/Boardmaker/Projects/<emailAddress>
- ~/Library/Containers/tobii-rubicon-player/shared/offline-data/<userId>

Proxy Information

Ports 80 and 443 must be open for outgoing traffic.

Whitelist Domains

The following URLs must be whitelisted:

- https://bm-svc-prod-sr.service.signalr.net/
- boardmakerservices.com
- *.myboardmaker.com
- *.boardmakeronline.com
- *.tobiidynavox.com
- *.s3.amazonaws.com
- *.azure-api.net
- *.azurewebsites.net
- *.core.windows.net

Compatibility Tester App

The Compatibility Tester analyzes your device to determine if the current configuration is compatible with the Boardmaker 7 software.

The Compatibility Tester is only available for Windows and Mac.

1. Double click the Compatibility Tester file to run the application.
2. The Compatibility Tester analyzes your device in three areas: Operating System, Services, and Rendering. At the Rendering phase, look for a picture of a bear in the bottom section of the app window. Select **Yes** if you see the picture of the bear. Select **No** if you do not see the picture of the bear.

Troubleshooting

If the Compatibility Tester app will not run or fails at step 1 — Operating System, your device may not meet the minimum requirements.

- Check your device specs against the minimum requirements listed in section *Minimum Requirements, page i*.
- Verify that your user account on the device has sufficient privileges to run the Compatibility Tester app.

If the Compatibility Tester fails at step 2 — Services, or 3 — Rendering, take the following steps and then run the Compatibility Tester again.

- Check that your device has an active network connection that can access the internet.
- Verify that the domains listed in section *Whitelist Domains, page ii* have been whitelisted on your network.