tobii dynavox

Boardmaker 7 Compatibility Guide

Minimum Requirements

Table 1: Boardmaker 7 Editor system requirements

	Windows	Mac	Chromebook
Operating System	Windows 10 64-bit or higher*	macOS 10.15 or higher	ChromeOS 109 or higher* ChromeOS Flex not supported.
Available hard drive space	Minimum: 2 GB Recommended: 4 GB	Minimum: 2 GB Recommended: 4 GB	Minimum: 2 GB Recommended: 4 GB
RAM	8 GB	8 GB	8 GB

*ARM processor not supported.

Table 2: Boardmaker 7 Student Center system requirements

	Windows	Mac	Chromebook	iPadOS
Operating System	Windows 10 64-bit or higher*	macOS 10.15 or higher	ChromeOS 69* ChromeOS Flex not supported.	iPadOS 15.0 or higher
Available hard drive space	Minimum: 2 GB Recommended: 4 GB	Minimum: 2 GB Recommended: 4 GB	Minimum: 2 GB Recommended: 4 GB	Minimum: 2 GB Recommended: 4 GB
RAM	8 GB	8 GB	8 GB	4 GB

*ARM processor not supported.

Table 3: System default browser requirements

Browser	Minimum version
Firefox	114.0
Chrome	117
Edge	97
Safari	15

Remote Installation

Table 4: Remote installation information

	Windows	Mac	Chromebook	iPadOS
Boardmaker 7 Editor	.msi installer†	.pkg installer†	G Suite with Google Play Store enabled. Boardmaker 7 Editor app must be whitelisted.††	Boardmaker 7 Editor is not currently available for iPad.
Boardmaker 7 Student Center	.msi installer†	.pkg installer†	G Suite with Google Play Store enabled. Boardmaker 7 Student Center app must be whitelisted.††	Update through the Apple app store or use a third-party deployment tool.†††

† Requires third-party network deployment tools.

†† Instructions on enabling the Google Play Store and managed apps can be found here.

††† Instructions on deploying managed apps to iPads can be found here.

Local Security with Multiple Users

On computers with multiple user accounts, lock these files and folders containing personal information:

Windows

- %USERPROFILE%/AppData/Roaming/Boardmaker 7 Editor/storage/production/<emailAddress>
- %USERPROFILE%/AppData/Local/Boardmaker 7 Editor/Documents
- %USERPROFILE%/AppData/Roaming/Boardmaker 7 Editor/shared/offline-data/<userId>
- %USERPROFILE%/AppData/Roaming/Boardmaker 7 Student Center/storage/production/<emailAddress>
- %USERPROFILE%/AppData/Roaming/Boardmaker 7 Student Center/shared/offline-data/<userId>

Mac

- ~/Library/Application Support/Boardmaker 7 Editor/storage/production/<emailAddress>
- ~/Documents/Boardmaker/Activities/<emailAddress>
- ~/Library/Application Support/Boardmaker 7 Editor/shared/offline-data/<userId>
- ~/Library/Application Support/Boardmaker 7 Student Center /storage/production/<emailAddress>
- ~/Library/Application Support/Boardmaker 7 Student Center/shared/offline-data/<userId>

Proxy Information

Ports 80 and 443 must be open for outgoing traffic.

Whitelist Domains

Certain domains must be whitelisted to ensure that the software works properly on your system. See the current whitelist at https://us.tobiidynavox.com/blogs/support-articles/boardmaker-what-urls-do-i-need-to-whitelist-for-boardmaker-7

If you are having issues with the Boardmaker software, contact Technical Support at Support.NA@goboardmaker.com or Support.UK@tobiidynavox.com.