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IN ABSENCE OF THIS ARBITRATION AGREEMENT, YOU AND WE MAY OTHERWISE HAVE HAD A RIGHT OR OPPORTUNITY TO LITIGATE CLAIMS ARISING PURSUANT TO OR IN CONNECTION WITH THIS AGREEMENT THROUGH A COURT, AND/OR TO PARTICIPATE OR BE REPRESENTED IN COURT BY OTHERS, BUT ALL CLAIMS ARISING PURSUANT TO OR IN CONNECTION WITH THIS AGREEMENT, EXCEPT AS SET FORTH BELOW UNDER "EXCEPTIONS TO ARBITRATION," MUST NOW BE RESOLVED THROUGH ARBITRATION.

The arbitration will be commenced and conducted under the Commercial Arbitration Rules of the American Arbitration Association ("AAA") and, where appropriate, the AAA's Supplementary Procedures for Consumer Related Disputes ("AAA Consumer Rules"), both of which are available at the AAA website www.adr.org. You agree that the site of the arbitration will be within Allegheny County, Pennsylvania, and Mayer-Johnson and You further agree that any and all proceedings will take place in Allegheny County, Pennsylvania. Your arbitration fees and your share of arbitrator compensation will be governed by the AAA Rules and, where appropriate, limited by the AAA Consumer Rules. The arbitration may be conducted in person, through the submission of documents, by telephone or online. The arbitrator or panel of arbitrators will make a decision in writing, but need not provide a statement of reasons unless requested by a party. The arbitrator(s) must follow applicable law, and any award may be challenged if the arbitrator fails to do so. Any award of the arbitrator may be entered and reduced to judgment in any court of competent jurisdiction. Except as otherwise provided in this Agreement, You and Mayer-Johnson may litigate in court to compel arbitration, stay proceeding pending arbitration, or to confirm, modify, vacate or enter judgment on the award entered by the arbitrator(s).

<u>Restrictions</u>. You and Mayer-Johnson agree that any arbitration will be limited to the Proceedings involving Mayer-Johnson and You individually. To the full extent permitted by law, (1) no arbitration will be joined with any other; (2) there is no right or authority for any Proceedings to be arbitrated on a class-action basis or to utilize class action procedures; and (3) there is no right or authority for any Proceedings to be brought in a purported representative capacity on behalf of the general public or any other persons.

Exceptions to Arbitration. You and Mayer-Johnson agree that the following Proceedings are not subject to the above provisions concerning binding arbitration: (1) any Proceedings to enforce or protect, or concerning the validity of, any of Your or Mayer-Johnson's intellectual property rights; (2) any Proceedings related to, or arising from, allegations of theft, piracy, invasion of privacy or unauthorized use of the Software, Upgrades, or Documentation; (3) any claim for injunctive relief, and (4) any actual or threatened breach by you or Sections 4, 5, 6, or the prohibitions on reverse engineering and other similar activities in this Section 7.

You agree that your obligations under Sections 4, 5, 6, and the prohibitions on reverse engineering and other similar activities in this Section 7 are necessary and reasonable to protect the intellectual property rights of Mayer-Johnson, and You expressly agree that monetary damages will be inadequate compensation for any breach by You of those Sections. Therefore, in addition to any other remedies that may be available at law, in equity or otherwise, Mayer-Johnson will be entitled to obtain injunctive relief, including, without limitation, permanent or preliminary injunctions, against any threatened or actual breach of Sections 4, 5, or 6 or the prohibitions on reverse engineering and other similar activities in this Section 7 (or the continuation of any such breach) in a court of competent jurisdiction without the necessity of proving the probability of irreparable injury or the actual amount of monetary damages. This provision will not, however, be construed as a waiver of any of the rights that Mayer-Johnson may otherwise have for damages resulting from the breaches of those Sections at law or in equity. YOU HEREBY AGREE AND ACKNOWLEDGE THAT ANY STATE OR FEDERAL COURT SITTING IN PITTSBURGH, PENNSYLVANIA, USA WILL BE A COURT OF COMPETENT JURISDICTION WITH RESPECT TO ANY INJUNCTIVE RELIEF SOUGHT BY MAYER-JOHNSON UNDER THIS PROVISION. YOU AGREE THAT VENUE IS PROPER IN SUCH FORUM AND HEREBY WAIVE ANY DEFENSE OF INCONVENIENCE OF FORUM TO THE MAINTENANCE OF ANY ACTION FOR INJUNCTIVE RELIEF SO BROUGHT AND WAIVE ANY BOND, SURETY OR OTHER SECURITY THAT MIGHT BE REQUIRED OF MAYER-JOHNSON WITH RESPECT THERETO.

This provision regarding "Binding Arbitration" will survive the termination of the Agreement, howsoever caused, but this will not imply or create any continued right to Use the Software after termination of this Agreement.

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The validity and interpretation of this Agreement and any and all Proceedings arising under, pursuant to, or in connection with the negotiation, execution, performance, or termination hereof will be governed by and construed in accordance with the internal laws of the Commonwealth of Pennsylvania, without reference to any conflicts of laws principles.

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The captions and section numbers appearing anywhere in this Agreement are inserted only as a matter of convenience for reference and in no way define, limit, construe or describe the scope, meaning or intent of this Agreement or of any such provision or clause of this Agreement nor in any other way affect this Agreement or any part thereof.

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Without prejudice to any other rights that it may have at law, in equity, or otherwise, Mayer-Johnson may terminate the license granted under this Agreement if, in its sole discretion, You fail to comply with the terms and conditions of this Agreement. In such event, You must destroy all copies of the Software, Upgrades and all of their component parts, and you will have no further right to use any Software, Upgrades, or Documentation.

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Mayer-Johnson reserves the right to change this Agreement at any time by publishing the revised Agreement on the Mayer-Johnson Website. The revised Agreement will become effective within thirty (30) days of such publication, unless You expressly accept the revised Agreement earlier by clicking on the accept button. Your express acceptance or Your continued use of the Software after expiry of the notice period of thirty (30) days will constitute Your acceptance to be bound by the terms and conditions of the revised Agreement. You can find the latest version of this Agreement at www.mayer-johnson.com.

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This Agreement will inure to the benefit of, and be binding upon, the parties hereto and their respective successors and permitted assigns. Except in compliance with the terms and conditions hereof, You may not assign all or any portion of this Agreement, and any purported assignment in violation hereof will be null and void.

PLEASE CLICK ON THE APPROPRIATE BUTTON BELOW:

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