

Boardmaker 7 Compatibility Guide

Minimum Requirements

Table 1 Boardmaker 7 Editor system requirements

| | Windows | Mac | Chromebook |
|-------------------|------------|-----------|---------------|
| Operating System | Windows 10 | OSX 10.13 | Chrome OS 69* |
| Available storage | 2 GB | 2 GB | 2 GB |
| RAM | 4 GB | 4 GB | 8 GB |

*Requires x86 processor (ARM processor not supported)

Table 2 Boardmaker 7 Student Center system requirements

| | Windows | Mac | Chromebook | iOS |
|-------------------|------------|-----------|---------------|----------|
| Operating System | Windows 10 | OSX 10.13 | Chrome OS 69* | iOS 11.0 |
| Available storage | 2 GB | 2 GB | 2 GB | 2 GB |
| RAM | 4 GB | 4 GB | 8 GB | 4 GB |

*Requires x86 processor (ARM processor not supported)

Table 3 System default browser requirements

| Browser | Minimum | Recommended |
|-------------------|-------------|---------------|
| Firefox | 38.0 | |
| Chrome | 49.0 | |
| Edge | 83.0.478.45 | |
| Internet Explorer | 10.0 | 11.0 or later |
| Safari | 11.0 | |

Table 4 Server requirements for remote installation

| | Windows | Mac |
|------------------|----------------------------|------------------|
| Operating System | Windows Server 2012 NT 6.2 | OSX Server 5.0.3 |

Remote Installation

Table 1 Remote installation information

| | Windows | Mac | Chromebook | iOS |
|-----------------------------|-----------------|-----------------|---|--|
| Boardmaker 7 Editor | .msi installer† | .dmg installer† | G Suite with Google Play Store enabled. Boardmaker 7 Editor app must be whitelisted. | Boardmaker 7 Editor is not currently available for iPad. |
| Boardmaker 7 Student Center | .msi installer† | .dmg installer† | G Suite with Google Play Store enabled. Boardmaker 7 Student Center app must be whitelisted. | Update through the Apple app store or use a third-party deployment tool. |

† Requires third-party network deployment tools.

Local Security with Multiple Users

On computers with multiple user accounts, lock these files and folders containing personal information:

Windows

- %USERPROFILE%/AppData/Roaming/Boardmaker 7 Editor/storage/production/<emailAddress>
- %USERPROFILE%/AppData/Local/Boardmaker 7 Editor/Documents
- %USERPROFILE%/AppData/Roaming/Boardmaker 7 Editor/shared/offline-data/<userId>

Mac

- ~/Library/Application Support/Boardmaker 7 Editor/storage/production/<emailAddress>
- ~/Documents/Boardmaker/Activities/<emailAddress>
- ~/Library/Application Support/Boardmaker 7 Editor/shared/offline-data/<userId>

Proxy Information

Ports 80 and 443 must be open for outgoing traffic.

Whitelist Domains

Certain domains must be whitelisted to ensure that the software works properly on your system. See the current whitelist at <https://us.tobiidynavox.com/blogs/support-articles/boardmaker-what-urls-do-i-need-to-whitelist-for-boardmaker-7>

If you are having issues with the Boardmaker software, contact Technical Support at Support.NA@goboardmaker.com or Support.UK@tobiidynavox.com.