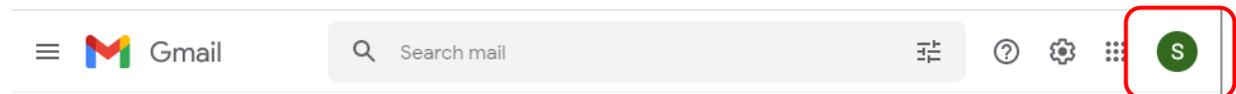


How to setup your Gmail account to access it through Communicator 5: Two step Authentication

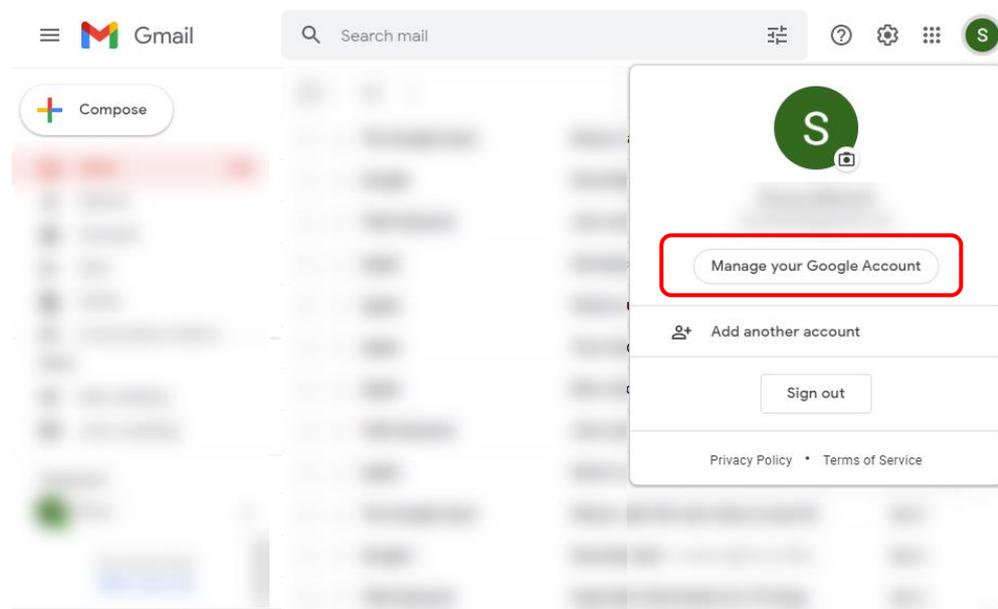
From 30th May 2022, Gmail are requiring all 3rd Party apps being used to access a Gmail account to have 2 step security authentication. If you have not already done so, follow these steps to set up your two step authentication and continue using Communicator 5 to access your Gmail account.

Step 1: Log in to the User's Gmail account from a web browser <https://www.google.com/gmail/>

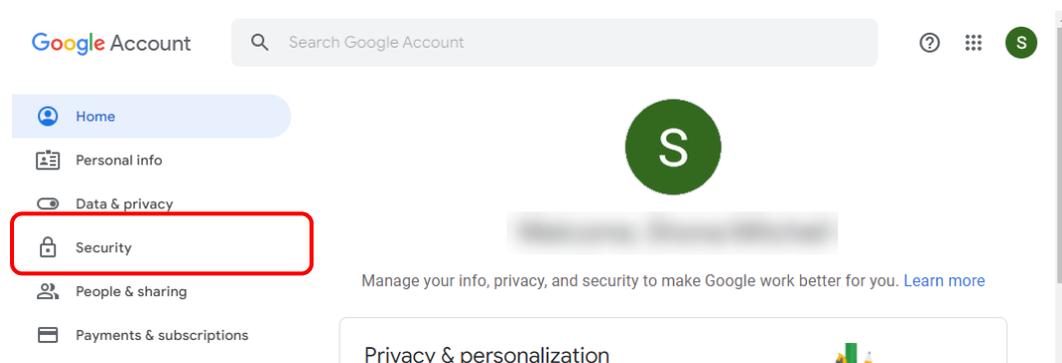
Step 2: Select Users Avatar top right corner



Step 3: Select Manage your Google Account



Step 4: Select Security



Step 5: Scroll down on the right side to the option **Signing in to Google**

Step 6: Select the more information arrow next to 2 step Verification

Google Account

Search Google Account

Home

Personal info

Data & privacy

Security

People & sharing

Payments & subscriptions

About

Review security activity

Signing in to Google

Password	Last changed Jul 9, 2020	>
Use your phone to sign in	Off	>
2-Step Verification	Off	>

Step 7: select **Get Started**

Google Account

← 2-Step Verification

Protect your account with 2-Step Verification

Each time you sign in to your Google Account, you'll need your password and a verification code. [Learn more](#)

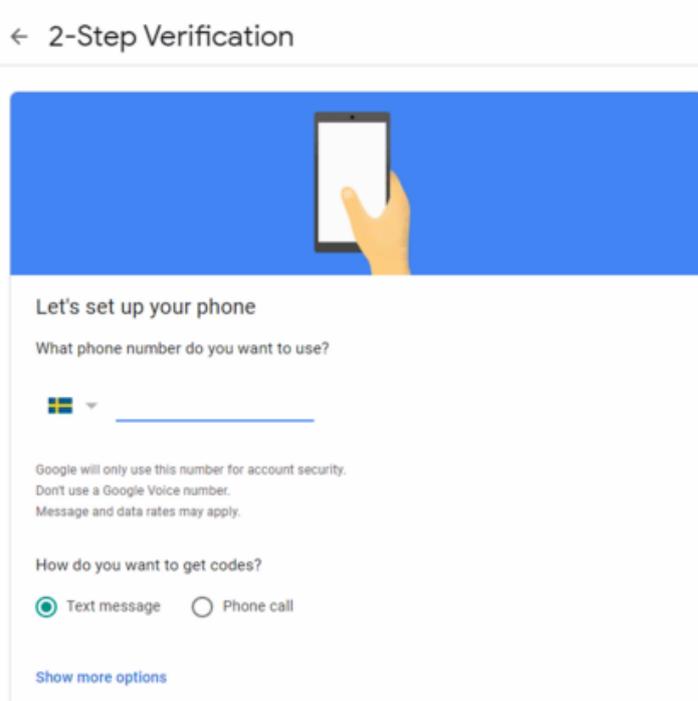
-  **Add an extra layer of security**
Enter your password and a unique verification code that's sent to your phone.
-  **Keep the bad guys out**
Even if someone else gets your password, it won't be enough to sign in to your account.

GET STARTED

Privacy Terms Help About

Step 8: To Continue, you must again type in the User's password in the popup and then select **Next**.

Step 9: Ensure you select the correct country code and add your phone number. Under How do you want to get codes, select Text Message. A Text message with a security code will then be sent to your phone.



← 2-Step Verification

Let's set up your phone

What phone number do you want to use?



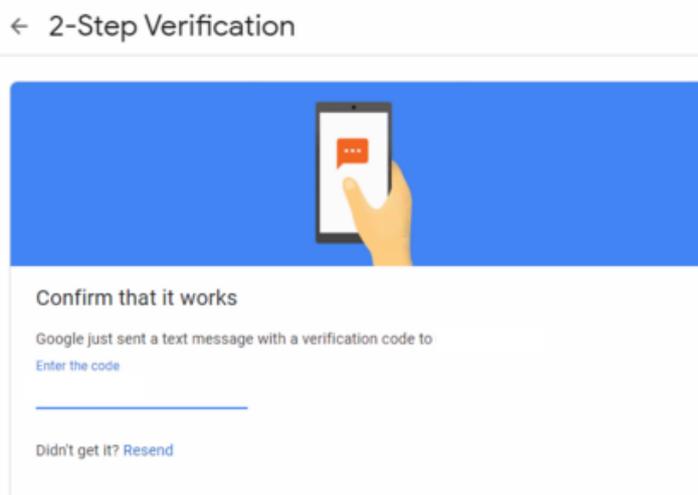
Google will only use this number for account security.
Don't use a Google Voice number.
Message and data rates may apply.

How do you want to get codes?

Text message Phone call

[Show more options](#)

Step 10: Enter the code sent to your phone and select Next



← 2-Step Verification

Confirm that it works

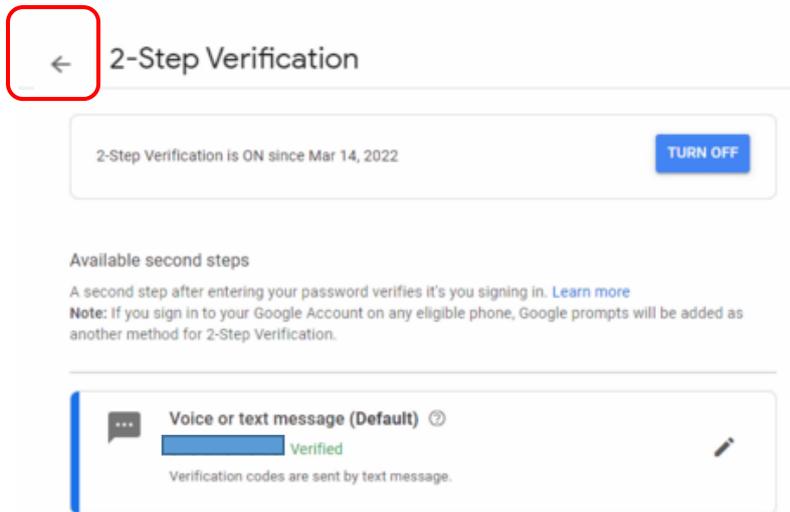
Google just sent a text message with a verification code to

[Enter the code](#)

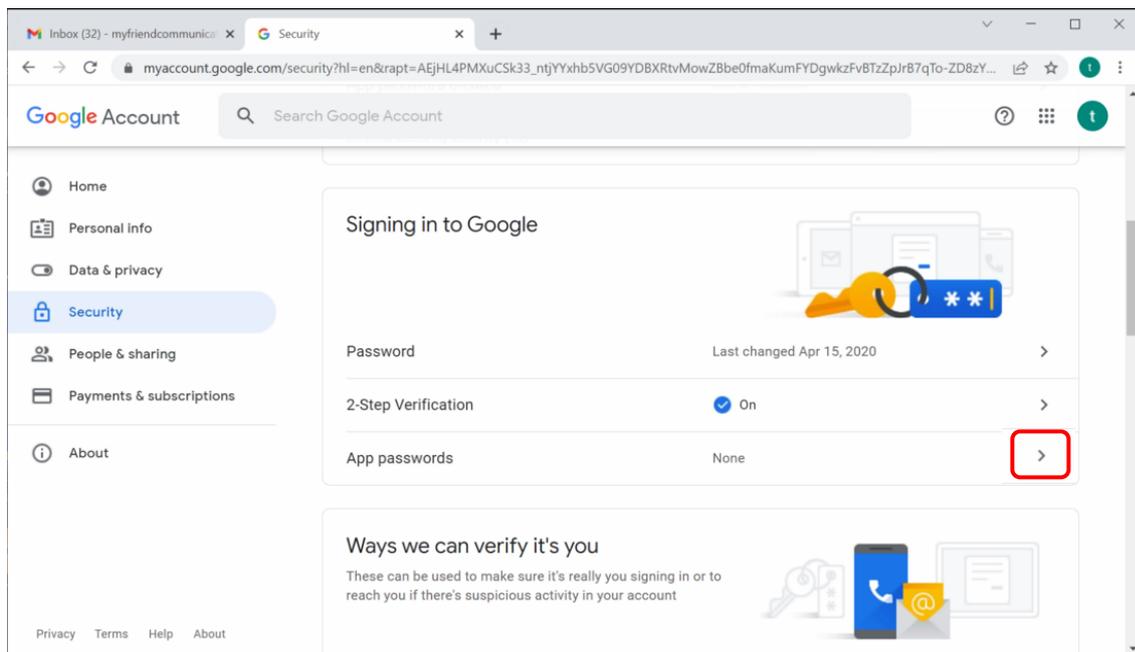
Didn't get it? [Resend](#)

Step 11: Select Turn on.

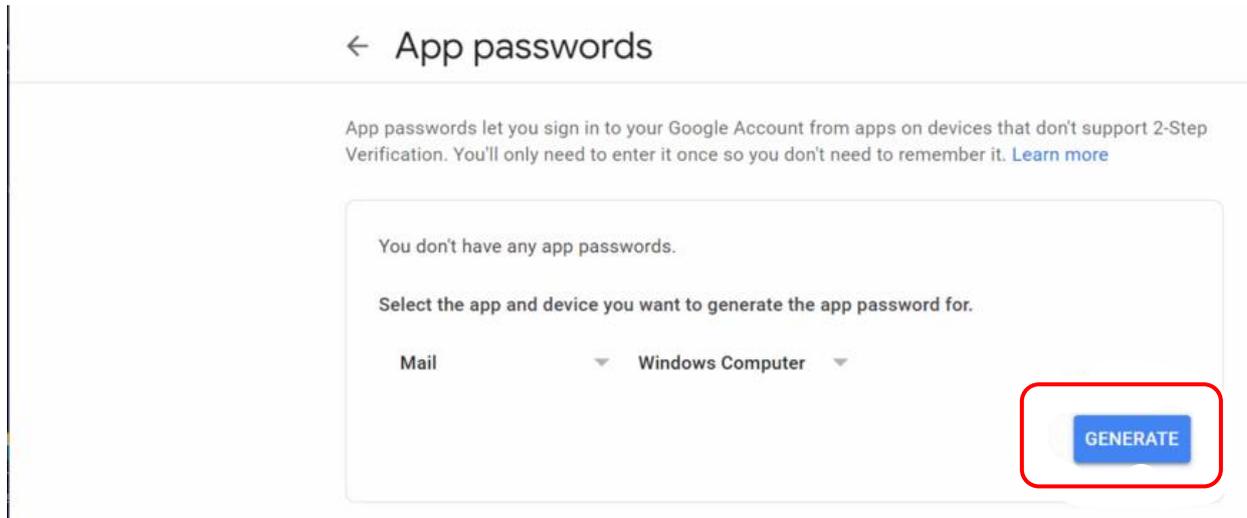
Step 12: Select the back arrow



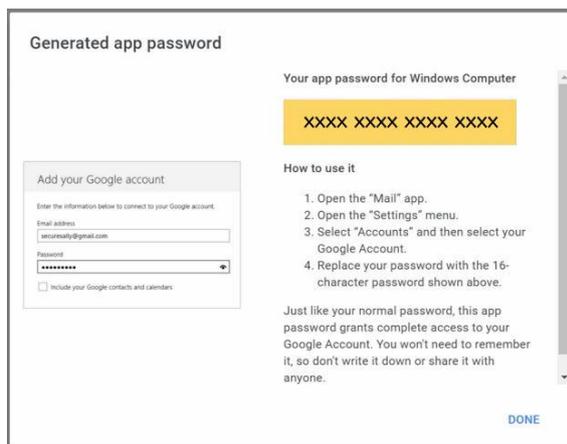
Step 13: Select the More options arrow next to App passwords



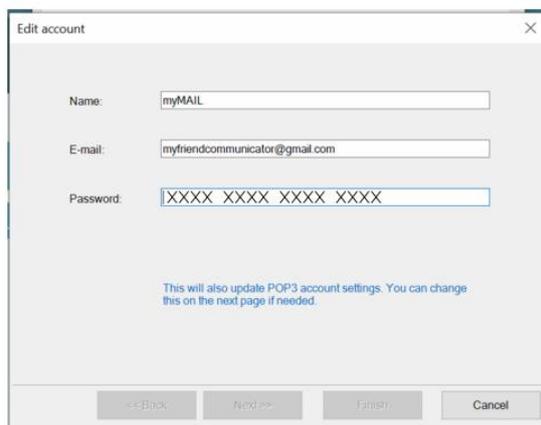
Step 14: From the drop down menu's select **Mail** and **Windows Computer**. Then select **Generate**.



A 16 digit password will be generated. This is the password that you will use in Communicator 5.



Step 15: Set up your email in C5 and use the 16 digit password that was generated in the previous step.



For more details on how to set up your Gmail account within Communicator 5:

<https://www.tobiidynavox.com/blogs/support-articles/how-do-i-setup-gmail-in-communicator>