

## Trial Return Shipping Instructions

Dear Trial Customer,

Please use the provided UPS return shipping label(s) to send back the trial equipment at no cost to you.

If you are missing a return shipping label, please contact us at [trials@tobiidynavox.com](mailto:trials@tobiidynavox.com) so that we can provide a replacement.

### To return the trial equipment:

- Pack the equipment securely in the original packaging.
  - Peel the back off of the UPS return shipping label and attach it to the box covering the original shipping label.
  - After affixing the return shipping label, take the package(s) to the nearest UPS shipping location.
- To find the nearest UPS location, please visit <https://www.ups.com/dropoff/>
  - Please note that UPS may charge a pick-up fee if you choose to have the shipment picked up at your location. This fee is not included in the return shipping cost and we will not be able to reimburse you if you choose to pay for the return shipping.

If you have any questions, please contact the Trial Department at [trials@tobiidynavox.com](mailto:trials@tobiidynavox.com) or 1-800-344-1778