



Privacy policy 隐私政策

Privacy Policy for Tobii Dynavox (Suzhou) Co., Ltd and Tobii Dynavox Trading (Suzhou) Co., Ltd (below we use the name “Tobii Dynavox” or “we” for easier review) – last updated in March 2023.

听到电子科技（苏州）有限公司) 及听到电子贸易（苏州）有限公司（以下称为“听到”或“我们”）隐私政策 - 最后更新于 2023 年 3 月。

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Tobii Dynavox and our whole group are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using our websites, our services or our products (below we use the

word "Services" for easier review), you can be assured that it will only be used in accordance with this Privacy Policy, unless we clearly state otherwise to you in connection with any particular Service.

听到及我们整个集团致力于确保您的隐私受到保护。如果我们要求您在使用我们的网站、我们的服务或我们的产品（以下同称为 "服务 "）时提供可识别您身份的某些信息，您可以放心，我们仅根据本隐私政策使用该等信息，除非我们在任何该等特定服务中向您另有明确说明。

This Privacy Policy outlines how Tobii Dynavox generally handles your personal data. In connection with some of our Services, we will give you more specific information about our handling of your personal data, and we will, where appropriate, ask for your consent before handling your personal data. At the end of this policy, there is information on how to contact us if you have any questions or if you think anything is unclear.

本隐私政策概述了听到通常如何处理您的个人数据。就我们的某些服务，我们将向您提供关于我们处理您个人数据的更多具体信息，并且我们在适当的情况下，会在处理您的个人数据之前征求您的同意。如果您有任何问题或认为有任何不清楚，在本政策的最后，有关于如何联系我们的信息。

Please note that this policy only covers Tobii Dynavox use of personal data. Sometimes, other companies buy or license our technology and use it to handle personal data as part of their service offering. In such cases you should refer to the privacy policies of those respective businesses.

请注意，本政策仅涵盖听到对个人数据的使用。有时，其他公司会购买或授权我们的技术，并将其作为其服务的一部分来处理个人数据。在这种情况下，您应当参阅这些企业的隐私政策。

1. What we collect 我们收集的内容

Depending on which Services you use, we process different kinds of information from or about you.

根据您所使用的服务，我们处理来自您的或关于您的不同类型的信息。

Please note that some of our Services may handle types of personal data that are not listed in this Privacy Policy. In those cases, we will however always notify you clearly in connection with your use of such Service.

请注意，我们的一些服务可能会处理本隐私政策中未列出的个人数据种类。在这些情况下，我们将始终明确通知您有关您使用该等服务。

Here's how: 以下是我们收集您的个人数据的方法：

- a. **Personal data and other information you (and others) give us** 您（和其他人）向我们提供的个人数据和其他信息

We collect the information that you (and others) give us when using our Services.

For example:

我们收集您（和其他人）在使用我们的服务时向我们提供的信息。例子如下：

- When you register to use our Services, we may ask for information such as your name, email address and phone number.

当您注册使用我们的服务时，我们可能要求您提供例如您的姓名、电子邮件地址和电话号码的信息。

- For many of our Services, you will have the opportunity to create a user profile (for example in one of our web-based Services) and add information to your profile after registration.

对于我们的许多服务，您将有机会创建一个用户档案（例如在我们基于互联网的服务中）并且在注册后向您的档案中添加信息。

- If you buy something from us, we collect information about the transaction. This can include your payment information, purchase activity and delivery and contact details.

如果您向我们购买东西，我们收集有关交易的信息。这可能包括您的付款信息、购买活动和交货及联系方式。

- When you communicate with Tobii Dynavox you provide us with information such as your email address.

当您与听到沟通时您向我们提供例如您的电子邮件地址的信息。

- Depending on which Services you use, you have the option of submitting information about your physical features, such as information about your eyes and disabilities concerning your eyes, or other health related data.

根据您使用的服务，您可以选择提交有关您身体特征的信息，例如关于您眼睛的信息和关于您眼睛的残疾，或其他与健康相关数据。

- If you seek customer support for one of our Services, then it's sometimes necessary for us to access your personal information to be able to help you with your problem (for example if we need to remotely control your device to troubleshoot). In those cases, we will either delete the data once the support matter has been resolved (as in the remote-control case) or store the data according to applicable retention routines within Tobii Dynavox, if we find that either you or Tobii Dynavox has a legitimate interest in doing so.

如果您就我们的某项服务寻求客户支持服务，那么有时我们有必要访问您的个人信息，以便能够帮助您解决问题（例如如果我们需要远程控制您的设备来排除故障）。在这些情况下，一旦问题得到解决我们将删除数据（如远程控制情况），或（如果我们发现您或听到有合法利益需要的话）根据听到内部适用的保留程序存储数据。

- We collect content and information about content that you create using our Services.

我们收集您使用我们的服务来创建的内容和相关信息。

b. Personal data and other information which are automatically collected about you when you use our services 当您使用我们的服务时，自动收集的关于您的个人数据和其他信息

We also collect information automatically when you are connected to our Services. Depending on how you access and use our Services, we collect information such as:

我们还在您连接我们的服务时自动地收集信息。根据您访问和使用我们服务的方式，我们收集包括以下信息：

- Information about how you access our Services, including information about the type of device that you're using, its configuration (such as your operating system and graphics processing unit), your browser, and how your device is performing.

关于您如何访问我们的服务的信息，包括关于您所使用的设备类型、其配置（如您的操作系统和图形处理单元）、您的浏览器以及您的设备的性能的信息。

- **Information about the features you interact with on our Services.** For example, when you use our devices, we may collect information on how often you use a certain feature, including from third parties.

关于您使用我们的服务时与各功能互动的信息，例如，当您使用我们的设备时，我们可能收集关于您使用某种功能频率的信息，包括从第三方收集该等信息。

- **Information about you and your social media profile if you choose to access our Services with a social media profile.** Please note that the information you share within the scope of those social media services, is not applicable to this Privacy Policy.

关于您和您的社交媒体档案的信息（如果您选择用社交媒体访问我们的服务）。请注意，您在这些社交媒体服务范围内分享的信息不适用于本隐私政策。

c. Personal data available to third parties 第三方获取的个人数据

Third parties may also collect information about you through the Services, or receive information collected about you through the Services, as described below.

如下所述，第三方也可能通过服务收集关于您的信息，或接收通过服务收集的关于您的信息。

- **Third party companies** 第三方公司

We may share your personal data within the Tobii Dynavox group in order to develop and improve our products and Services. Such information, however, is anonymized to the best extent possible.

我们可能会在听到集团内部分享您的个人数据，以便开发和改进我们的产品和服务。然而，这些信息尽可能地被匿名化。

- **Related companies** 关联公司

Some of our Services offers the opportunity to use a social media account as an access method to the Service. If you choose to do so, that social media platform will receive information that you chose that access method at one of Tobii Dynavox Services, and we will receive some types of information

from the social media site. How that social media platform processes your information falls outside the scope of this Privacy Policy.

我们的一些服务提供了使用社交媒体账户作为服务访问方法的机会。如果您选择这样做，该等社交媒体平台将收到您在听到的某项服务中选择该访问方式的信息，并且我们将从该等社交媒体网站接收到某些类型的信息。该等社交媒体平台如何处理您的信息不在本隐私政策的范围内。

2. How do we use your personal data?我们如何使用您的个人数据？

We use your personal data to provide our Services to you and our partners.

我们使用您的个人数据向您和我们的合作伙伴提供我们的服务。

Please note that some of our Services may use personal data in ways which are not described in this Privacy Policy. In those cases, we will however always notify you clearly in connection with your use of such Service.

请注意，我们的一些服务可能会以本隐私政策中没有描述的方式使用个人数据。在这些情况下，我们将始终明确通知您有关您使用该等服务。

Here's how:以下是我们如何使用您的个人数据：

a. To provide and personalize our Services 提供和个性化我们的服务

We use the information we collect to provide you with our Services. For example, we use this information to:

我们使用我们收集的信息向您提供我们的服务。例如，我们使用这些信息来：

- Provide you with hardware, content, apps and other needs;

为您提供硬件、内容、应用程序和其他需求；

- Create accounts and user profiles;

创建账户和用户档案；

- Communicate with you about our Services;

与您就我们的服务进行沟通；

- Provide technical support;

提供技术支持；

- Notify you about updates to our Services;

通知您有关我们服务的更新；

- Customize your usage based on your activities, including the content, apps and other experiences you interact with. This allows us to make our Services unique and relevant to you, for example by showing you content that is most relevant to you.

根据包括您互动的内容、应用程序和其他体验定制提供给您的服务。这允许我们使我们的服务独特并与您相关，例如向您显示与您最相关的内容。

b. To improve and develop your experience and our Services 改善和发展您的体验和我们的服务

We also use the information that we collect to understand, develop and improve our Services. For example, we use the information to:

我们还使用我们收集的信息来了解、发展和改进我们的服务。例如，我们利用这些信息来：

- Seek and analyse input and feedback about our Services;

寻求并分析有关我们服务的提议和反馈；

- Identify and address technical issues on our Services;

识别并解决我们服务的技术问题；

- Conduct and learn from research about the ways in which people use our Services;

开展关于人们使用我们服务的方式的研究并从中学习；

- Improve services offered by others, such as third parties that offer games, apps and other content connected to our Services.

- 改进其他方提供的服务，例如改进提供游戏、应用程序和其他与我们服务相关的内容的第三方提供的服务。

c. To promote our brand and Services 推广我们的品牌和服务

We use the information that we collect to send you promotional messages and content and otherwise market to you and offer our Services. We also use this information to measure how users respond to our marketing efforts. If you would like to opt out of receiving marketing emails, then you can always do so by following the instructions implemented in every such promotional message.

我们使用所收集的信息向您发送促销信息和内容，并以其他方式向您推销和提供我们的服务。我们还使用这些信息来衡量用户对我们的营销活动的反应。如果您想选择不接收促销电子邮件，那么您可以随时按照每条此类促销信息中的说明进行操作。

d. To promote safety and security 促进安全和安保

We use the personal data that we collect to help promote safety and security on and off our Services, such as by investigating suspicious activity or breaches of our terms or policies and protecting our or others' rights or property.

我们利用我们收集的个人信息来协助提升我们服务内外的安全和安保，例如，调查可疑活动或违反我们的条款或政策的行为，以及保护我们或其他人的权利或财产。

3. How are personal data shared? 您的个人数据如何被共享？

To provide and support our Services, information that we have about you is shared in certain circumstances. The following parties can see information about you when you and others use our Services.

为了提供和支持我们的服务，我们在某些情况下会共享关于您的信息。当您和其他人使用我们的服务时，以下各方可以看到关于您的信息。

Please note that, in connection to some of our Services, we may share personal data in ways which are not described in this Privacy Policy. In those cases, we will however always notify you clearly in connection with your use of such Service.

请注意，就我们的一些服务而言，我们可能会以本隐私政策中没有描述的方式共享个人数据。在这些情况下，我们将始终明确通知您有关您使用该等服务。

a. Developers, support providers and other online content providers on our services 我们服务的开发人员、提供支持人员和其他在线内容提供者

You can interact with third-party content, games, apps and other experience providers through our Services. We may share information about you with these partners so they can provide you with the experiences that you've requested.

您可以通过我们的服务与第三方内容、游戏、应用程序和其他体验供应商进行互动。我们可能会与这些合作伙伴共享关于您的信息，以便他们能够为您提供您所要求的体验。

b. Service providers 服务提供者

We share the information that we collect with vendors, service providers, researchers and other partners, who work at our direction to support the Services (such as hosting our Services, fulfilling orders, facilitating payments, analysing the way people use our Services, processing credit card payments, providing customer service or sending electronic communications for us).

我们与供应商、服务提供商、研究人员和其他合作伙伴共享我们收集的信息，他们在我们的指导下支持服务（如托管我们的服务、履行订单、促进支付、分析人们使用我们服务的方式、处理信用卡付款、提供客户服务或为我们发送电子通信）。

c. Other parties in connection with certain business transactions 与某些商业交易有关的其他方

In the event that the ownership of Tobii Dynavox (or any portion of our assets) changes as a result of a merger, acquisition or in the event of a bankruptcy, information from or about you or your device may be transferred to another company.

如果听到的所有权（或我们资产的任何部分）因合并、收购或破产而发生变更，来自或有关您或您的设备的信息可能被转移到另一家公司。

d. Law enforcement or legal requests 执法或法律要求

We share information with law enforcement or in response to legal requests in the circumstances outlined in Section 6 below.

在下文第 6 条所述的情况下，我们与执法部门共享信息，或者回应法律要求。

e. de-identified or aggregate data 去标识化的或汇总的数据

We also share de-identified or aggregate data with others. The term “de-identified data” means information where we have removed identifiable data such as your name and other data that could reasonably be used to identify you. The term “aggregate data” is data that have been combined with other data so that they do not identify any specific person. For example, we provide developers with aggregated statistics about the number of people from a particular region that use our Services, so developers can create content tailored for people in that market.

我们也会与他人共享去标识化的或汇总的数据。术语“去标识化的数据”是指我们已经删除了可识别个人的数据，如您的姓名和其他可合理地用于识别您的数据的信息。术语“汇总的数据”是指与其他数据结合的数据，不能识别任何特定的个人。例如，我们向开发人员提供关于某一地区使用我们服务的人数的汇总统计数据，使开发人员可以为该市场的人创建定制内容。

4. Third parties that provide content, marketing or functionality on our services 就我们的服务提供内容、营销服务或功能的第三方

Some of the content, marketing and functionality on our Services may be provided by third parties that are not affiliated with us. For example, we work with companies that help us provide content within the Service that you purchased.

我们服务中的一些内容、营销服务和功能可能由与我们没有关联的第三方提供。例如，我们与那些帮助我们在您购买的服务中提供内容的公司合作。

Please note that some of our Services may be integrated with third party products or services in ways which are not described in this Privacy Policy. In those cases, we will however always notify you clearly in connection with your use of such Service.

请注意，我们的一些服务可能与第三方产品或服务整合，其方式未在本隐私政策中描述。在这些情况下，我们将始终明确通知您有关您使用该等服务。

5. Data retention and deletion 数据保留和删除

We store data that identify you until they are no longer necessary for us to do so, for example when you delete an account with us. This is a case-by-case determination that depends on things such as the nature of the data, why they are collected and processed, and relevant legal or operational retention needs. For example, we may retain certain purchase information for accounting and tax purposes even after you have deleted your account.

我们保存识别您身份的数据，直到我们不再需要它们为止，例如，当您删除我们的账户时。这是一个个案决定，取决于数据的性质、收集和处理数据的原因以及相关的法律或业务保留需要。例如，我们可能为会计和税务目的保留某些购买信息，即使在您删除账户之后。

When you delete an account with us, we delete or anonymize the data you provided us with and the data we collected during your use of the Services. Neither you nor we will be able to restore such deleted or anonymised data.

当您删除我们的账户时，我们将删除或匿名化您提供给我们数据以及您使用我们服务期间我们收集的数据。您和我们都无法恢复这些被删除或匿名化的数据。

6. How do we respond to legal requests and minimize harm? 我们如何回应法律要求并尽量减少伤害？

We access, preserve and share information with regulators, law enforcement or others:

在如下情形我们访问、保存并与监管机构、执法机构或其他机构共享信息：

- In response to a legal request where we have a good faith belief that the response is required by law in that jurisdiction, affects users in that jurisdiction and is consistent with internationally recognized standards.

当我们需要回应法律要求（在我们有充分理由相信该回应是该司法管辖区的法律要求的，影响该司法管辖区的用户，并且符合国际公认的标准）。

- When we have a good faith belief that it is necessary to: detect, prevent and address fraud or other illegal activity; to protect Tobii Dynavox, our Services, you and others, including as part of investigations; or to prevent death or imminent bodily harm.

当我们有充分理由相信有必要偵探、防止和处理欺诈或其他非法活动，保护听到、我们的服务、您和其他人（包括作为调查的一部分），或防止死亡或即将发生的身体伤害。

7. How we operate and transfer data as part of our global services?作为我们全球服务的一部分，我们如何操作和传输数据？

We share information globally, both internally within the Tobii Dynavox group and externally with our partners to fully provide the Services you are entitled to receive based on the Service you have purchased or subscribed to and/or otherwise are entitled to receive. Information controlled by Tobii Dynavox will be transferred or transmitted to, or stored and processed in the United States and/or other countries outside of where you live for the purposes as described in this policy. These data transfers are necessary for us to globally operate and provide our Services to you. Where such a transfer is performed, it will be done in compliance with law. For example, after obtaining your authorization and consent, your personal information may be transferred to the jurisdictions outside the country/region where the Services are used, or is subject to access from such jurisdictions. Such jurisdictions may have different data protection laws, or even no laws law. In such cases, we will ensure that the protection accorded to your personal information is adequate and equivalent to the protection within the People's Republic of China. For a further example, instead of seeking your consent, we may implement security measures such as data anonymization before cross-border data transfer.

我们在全球范围内共享信息，包括在听到集团内部和外部与我们的合作伙伴共享信息，以充分提供您根据您购买或订购的服务和/或其他原因有权获得的服务。由听到控制的信息将被传输或转移至在美国和/或您居住地以外的其他国家或在该等国家存储和处理，以达至本政策所述的目的。这些数据传输是我们在全球范围内运营并向您提供服务所必需的。在进行这些转移时，我们将遵守法律规定。例如，在获得您的授权和同意后，您的个人信息可能会被转移到使用服务的国家/地区以外的司法管辖区，或受到来自这些司法管辖区的访问。这些司法管辖区可能有不同的数据保护法，甚至没有数据保护法律规定。在这种情况下，我们将确保给予您的个人信息的保护是充分的并且等同于中华人民共和国境内的保护。再举一个例子，在跨境数据传输之前，我们可能会采取例如数据匿名化的安全措施，而不寻求您的同意。

8. What is our legal basis for processing data?我们处理数据的法律依据是什么？

The legal ground for processing personal data varies depending on the types of data and the situation. The legal grounds we rely on at Tobii Dynavox are the following:

处理个人数据的法律依据因数据的类型和情况而有所不同。我们所依据的法律依据如下：

- If processing is necessary to fulfil our contract with you, i.e., what we are obliged to provide under the agreement between you and us. Our obligations to you vary depending on the Service you are using. For example, we may need to store your name and address to keep track of our warranty obligations to you.

处理个人数据的一个法律依据是处理个人数据是履行我们与您的合同所必需的，即根据您和我们之间的协议，我们有义务履行协议。我们对您的义务因您所使用的服务而异。例如，我们可能需要存储您的姓名和地址以追踪我们对您的保证义务。

- With your consent, which you may withdraw at any time, for example, when you have given your consent for Tobii Dynavox to use your eye images and other personal data to develop our algorithms and thus our products. It should be noted that a withdrawal of a consent shall not, and cannot, affect the lawfulness of processing that has already been carried out based on that consent before its withdrawal.

处理个人数据的另一法律依据是您的同意。您可以在任何时候撤回您的同意，例如，当您同意听到使用您的眼睛图像和其他个人数据来开发我们的算法，从而开发我们的产品。应该注意的是，撤回同意不应当也不能影响在撤销同意之前已经根据该同意进行的处理的合法性。

- As necessary to comply with our legal obligations; for example, Tobii Dynavox must store some purchase information to comply with tax and accounting regulations. The legal ground for this processing (storing) is therefore necessary for compliance with legal obligations.

处理个人数据的另一法律依据是为遵守我们的法律义务所必需；例如，听到必须存储一些购买信息以遵守税务和会计法规。因此，这种处理（存储）的法律依据是遵守法律义务的需要。

- Occasionally to protect your vital interests or those of others. On rare occasions, we may process your data if doing so is necessary to protect your vital interests. For example, in situations where there is an immediate risk to your health, we may share information with your caregiver.

偶尔，处理个人数据的法律依据是为了保护您或他人的重要利益。在极少数情况下，如果处理您的数据是为了保护您的重要利益，我们可能会这

样做。例如，在对您的健康有直接风险的情况下，我们可能与您的护理人员共享信息。

9. What are your rights?您的权利是什么？

You have rights including the following:

您享有的权利包括以下：

Access your data 访问您的数据

You have the right to obtain from Tobii Dynavox a confirmation of whether or not personal data concerning you are being processed, and if that is the case, a right to access information including, but not limited to, the purpose of the processing and the categories of personal data that Tobii Dynavox has concerning you. By your request, Tobii Dynavox is required to provide you with copies of your personal data.

您有权向听到确认有关您的个人数据是否正在被处理，如果是这样，您有权访问信息，包括但不限于听到持有的有关您的个人数据的处理的目的和种类。根据您的要求，听到需要向您提供您个人数据的副本。

Rectify your data 更正您的数据

If it comes to your knowledge that certain personal data of yours which are being processed by Tobii Dynavox are inaccurate, you have the right to obtain a rectification and to have incomplete data completed.

如果您了解听到正在处理的您的某些个人数据是不准确的，您有权要求更正，并完成不完整的数据。

Transfer your data 转移您的数据

You have the right to receive data which you have provided us in a commonly used and machine-readable format and have the right to transmit such data to another controller.

您有权接收您以常用且机器可读的格式提供给我们数据，并有权将这些数据传输给另一个个人信息处理者。

Erase your data 删除您的数据

You have the right to obtain from Tobii Dynavox the erasure of your personal data when, for example, (i) the data no longer are necessary in relation to the purpose for which they were collected, (ii) if you withdraw a consent, (iii) if you object to the processing, or if (iv) the personal data have been unlawfully processed.

在包括如下情况下，您有权要求删除您的个人数据：(i)当收集数据的目的不再是必要的，(ii)如您撤回同意，(iii)如您反对处理，或者(iv)如果个人数据已被非法处理。

Restrict and object to certain processing of your data 限制和反对对您的数据的某些处理

You have the right to restrict Tobii Dynavox from processing your data when, for example, (i) you contest the accuracy of the personal data, or (ii) if Tobii Dynavox no longer needs certain data for the purposes of the processing.

在包括如下情况下，您有权限制听到处理您的数据：(i)当您质疑个人数据的准确性，或(ii)如果听到不再为处理目的需要某些数据。

Allow your next of kin to exercise your rights 允许您的近亲行使您的权利

In the event of death of an individual, the individual's next of kin, for his/her own lawful and legitimate interests, may exercise the individual's rights of access, copy, correction, deletion, etc., unless the individual instructs otherwise - By agreeing to this privacy policy, you confirm that your next of kin or anyone else shall not exercise your rights to your personal data. If, on the other hand, you wish your next of kin to exercise such rights, please let us know.

自然人死亡的，其近亲属为了自身的合法、正当利益，可以对死者的相关个人信息行使查阅、复制、更正、删除等权利；死者生前另有安排的除外。通过同意本隐私政策，您确认您的近亲或其他任何人不得行使您的个人数据的权利。反过来说，如果您希望您的近亲行使这些权利，请告知我们。

You can find out more about your rights, and how you can exercise them by either contacting Tobii Dynavox at dpo@tobiidynavox.com or obtain information from the China Cyberspace Administration authorities or other appropriate authorities.

您可以通过联系听到（dpo@tobiidynavox.com）或从中国国家互联网信息办公室或其他适当的机构，了解更多关于您的权利，以及您如何行使这些权利。

10. Changes to this policy 本政策的修改

If we make changes to this Privacy Policy, we will provide notice of such changes as appropriate, such as by sending you an email notification to the address that you've provided, and/or providing notice through the Services. If we make an administrative change, we may update the "Last Updated" date at the top of this Privacy Policy.

如果我们对本隐私政策进行修改，我们将适当提供有关这些更改通知，例如向您提供的地址发送电子邮件通知，和/或通过服务提供通知。如果我们作出管理更改，我们可能会更新本隐私政策顶部的 "最后更新 "日期。

11. Contacting us 与我们联系

The data controllers responsible for your information are Tobii Dynavox (Suzhou) Co., Ltd and Tobii Dynavox Trading (Suzhou) Co., Ltd which you can contact by e-mail at dpo@tobiidynavox.com or by post at:

Tobii Dynavox (Suzhou) Co., Ltd
Unit 11/12, 3rd Floor
Building B
No. 5 Xinghan Street
Suzhou Industrial Park
Suzhou, China
Attn: Data Protection Officer

Tobii Dynavox Trading (Suzhou) Co., Ltd
Unit 11/12, 3rd Floor
Building B
No. 5 Xinghan Street
Suzhou Industrial Park
Suzhou, China
Attn: Data Protection Officer

负责您的个人数据的个人信息处理者是听到电子科技（苏州）有限公司) 及听到电子贸易（苏州）有限公司，您可以通过电子邮件 dpo@tobiidynavox.com 或邮寄的方式联系：

中国苏州苏州工业园区星汉街 5 号 B 幢 3 楼 11/12 单元
听到电子科技（苏州）有限公司
收件人：个人信息保护负责人

中国苏州苏州工业园区星汉街 5 号 B 幢 3 楼 11/12 单元
听到电子贸易（苏州）有限公司
收件人：个人信息保护负责人

The Data Protection Officer for Tobii Dynavox can be contacted at dpo@tobiidynavox.com.

听到的个人信息保护负责人的联系方式：dpo@tobiidynavox.com。

12. Complaints 投诉

You have the right to lodge a complaint with the China Cyberspace Administration authorities or other authorities about the way we use your personal data. We would appreciate the chance to deal with your concerns by contacting us before you approach the relevant authority, so please contact us in the first instance (dpo@tobiidynavox.com).

您有权就我们使用您的个人数据的方式向中国国家互联网信息办公室或其他机构提出投诉。我们希望有机会在您向有关机构提出之前与我们联系以处理您的顾虑，因此，请先与我们联系（dpo@tobiidynavox.com）。