Using Google Assistant With Snap

# **Snap Core First Training Cards Addendum**

The Google Assistant pages available in Snap are organized by function. The buttons on these pages allow you to manage everyday tasks, play music, ask questions, and even control your home.

# To find Google Assistant pages in Snap:



Select Dashboard in the Tool Bar



2 Select Google Assistant



No additional hardware required.



Smart outlet, light bulb, and/or thermostat required.



Google Nest mini device or Google Assistant-enabled speaker.



Logitech Harmony Hub required.

# **Tips for Success:**

- Playing music very loud may make turning off the music or giving any commands difficult.
- If you don't get what you expected when sending a Google command, try different wording or be more specific.
  - ▶ Example: If "Ok Google, turn on the light" didn't work, try "Ok Google, turn on the family room light."
- Remember, when using an external Google speaker, you must say "Ok Google" before the command.
- Make sure you have a way to call for help or backup system for home automation functions.
- Games work best when they don't require specific responses and give ample time to respond.





# **Common Questions for Google Assistant**

### Do I need the Google Home app?

• Yes, you will need the Google Home app on your phone or tablet if you have purchased additional equipment (e.g. Google Nest Mini, smart plugs, etc.).

### Do I need a Google Account?

• Yes, you need a free Google Account to use Google Assistant. You must connect your Google account to Snap (Edit>User>Connect to Google).

#### Can I listen to music?

• Yes, you must use an external Google speaker (e.g. Google Nest Mini, Google Home Nest, etc.), and make sure the device can still be heard over the music.

#### Can I control lights in my home?

Yes, with the right equipment you can control the lights in your home.

### I have a smart appliance in my house. Can I control it with Google Assistant?

• Yes. Consult the guide that came with the smart appliance for detailed information.

#### Can I use Google Assistant for emergency calls?

• No. Google Assistant will NOT call Emergency Services.

#### How do I get support?

- For issues with Snap software, contact Tobii Dynavox Technical Support.
- For issues with smart equipment, go to the manufacturer's website. Here are a few common equipment websites:

## **Google Support Troubleshooting:**

- https://qrco.de/GoogleAssistantExplore
- https://qrco.de/GoogleAssistantHelp
- https://qrco.de/GoogleNestHelp

To read the full Google Assistant for Snap Guide, scan the QR code.





